# LANDLORD LEVELS OF SERVICE OFFERED:

(14.4 % INC. VAI)	FEES SCHEDULE	Tenant Find: 100% of rent (inc. VAT) Subject to min fee of £1200.00 plus vat	Rent collection: 100% of rent 8% plus vat	Fully managed: 10% of rent + VAT (12% inc. VAT)
Image: constraint of the statutory provisions and letting consentsImage: constraint of the statutory provisions and letting consentsImage: consentsAdvise on refurbishment requirementsImage: consentsImage: consentsImage: consentsAdvise on refurbishment requirementsImage: consentsImage: consentsImage: consentsAdvise on refurbishment requirementsImage: consentsImage: consentsImage: consentsAdvise on double dou	www.your-website.co.uk		and the second	(14.4 % inc. VAT) Setup fee: 55% of rent
letting consentsImage: https://www.consentsImage: https://www.consentsAdvise on refur/bishment requirementsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsErect board outside property in accordance with Town and Country Planning Act 1990 (where possible)Image: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsMarket the property and advertise on relevant portalsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsCarry out accompanied viewings (as appropriate)Image: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsFind tenantsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsCollect and remit initial months' rentImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsDeduct any pre-tenancy invoicesImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsAdvise all relevant utility providers of any changesImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsImage: https://www.consents/bishment requirementsArrangement payment of rent and provide advice on rent arrans actionsImage: https://www.consents/bishment repairs and instruct approved contractorsImage: https://www.consents/bishment repairs and instruct approved contractors <td>Agree the rental value</td> <td><math>\checkmark</math></td> <td><math>\checkmark</math></td> <td><math>\checkmark</math></td>	Agree the rental value	$\checkmark$	$\checkmark$	$\checkmark$
Image: Control of any shortfall and payment methodImage: Control of any shortfall and provide advice on rent arrears actionsImage: Control of any shortfall and payment and notify the outcome to he landlordImage: Control of any shortfall and provide contractors (for outing three quotes)Image: Control of any shortfall and provide contractors (for outing three quotes)Image: Control of any shortfall and provide contractors (for outing three quotes)Image: Control of any shortfall and provide contractors (for outing three quotes)Image: Control output the control output the control output the control output the landlord		$\checkmark$	$\checkmark$	$\checkmark$
Country Planning Act 1990 (where possible)Image: Country Planning Act 1990 (where possible)Market the property and advertise on relevant portalsImage: Country Planning Act 1990 (where possible)Carry out accompanied viewings (as appropriate)Image: Country Planning Act Action and Planning Action Ac	Advise on refurbishment requirements	$\checkmark$	$\checkmark$	$\checkmark$
Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Find tenantsImage: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Find tenantsImage: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Advise on non-resident tax status and HMRC (if relevant)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Collect and remit initial months' rentImage: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Deduct any pre-tenancy invoicesImage: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Image: Carry out accompanied viewings (as appropriate)Deduct and rent the monthly rentImage: Carry out accompanied view or out in visits per annum and notify the outcomeImage: Carry out accompanied view out accompanied view or out in visits per annum and notify the outcomeImage: Carry out accompanied view out accompanied view out accompanied view or out in visits per annum and notify the outcomeImage: Carry out accompanied view or out in visits per annum and notify the outcomeImage: Carry out accompanied view out accompanied view out in visits per annum and notify the outcomeImage: Carry out accompanied view out in visits per annum and notify the outcomeImage: Carry out accompanied view out in visits		$\checkmark$	$\checkmark$	$\checkmark$
Find tenantsImage: Control of the status and HMRC (if relevant)Image: Control of the status and HMRC (if relevant)Advise on non-resident tax status and HMRC (if relevant)Image: Control of the status and HMRC (if relevant)Image: Control of the status and HMRC (if relevant)Collect and remit initial months' rentImage: Control of the status and HMRC (if relevant)Image: Control of the status and HMRC (if relevant)Provide tenants with method of paymentImage: Control of the status and HMRC (if relevant)Image: Control of the status and HMRC (if relevant)Deduct any pre-tenancy invoicesImage: Control of the status and provide tenant with the NRL8 (if relevant)Image: Control of the status and provide tenant with the NRL8 (if relevant)Advise all relevant utility providers of any changesImage: Control of any shortfall and payment methodImage: Control of the status and payment methodDemand, collect and remit the monthly rentImage: Control of the statutory requirementsImage: Control of the status and notify the outcome to the landlordImage: Control of the status and notify the outcome to the landlord three quotes)Image: Control of the status and notify the outcome to the landlord three quotes)Image: Control of the status and notify the outcome to the landlord three quotes)Image: Control of the status and instruct approved contractors (forviding three quotes)Image: Control of the status and instruct approved contractors (forviding three quotes)Image: Control of the status and th	Market the property and advertise on relevant portals	$\checkmark$	$\checkmark$	$\checkmark$
Advise on non-resident tax status and HMRC (if relevant)Image: Constant of the status and HMRC (if relevant)Advise on non-resident tax status and HMRC (if relevant)Image: Constant of the status and HMRC (if relevant)Collect and remit initial months' rentImage: Constant of the status and HMRC (if relevant)Provide tenants with method of paymentImage: Constant of the status and HMRC (if relevant)Deduct any pre-tenancy invoicesImage: Constant of the status and provide tenant with the NRL8Make any HMRC deduction and provide tenant with the NRL8Image: Constant of the status and payment methodAdvise all relevant utility providers of any changesImage: Constant of the status and payment methodAgree collection of any shortfall and payment methodImage: Constant of the status and provide advice on rent arrears actionsPursue non-payment of rent and provide advice on rent arrears actionsImage: Constant of the status and notify the outcome to the landlordUndertake two routine visits per annum and notify the outcome (providing three quotes)Image: Constant of the status and provide advice on rent arrears actionsSecurity Deposit dilapidation negotiations (End of tenancy-deposit deductions)Image: Constant of tenancy-deposit deductions	Carry out accompanied viewings (as appropriate)	$\checkmark$	$\checkmark$	$\checkmark$
Collect and remit initial months' rentImage: Collect and remit initial months' rentImage: Collect and remit initial months' rentProvide tenants with method of paymentImage: Collect any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesDeduct any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesImage: Collect any pre-tenancy invoicesMake any HMRC deduction and provide tenant with the NRL8Image: Collect any provide tenant with the NRL8Image: Collect any provide sof any changesImage: Collect any provide sof any changesAdvise all relevant utility providers of any changesImage: Collect and remit the monthly rentImage: Collect and remit the monthly rentImage: Collect and remit the monthly rentDemand, collect and remit the monthly rentImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent arrears actionsImage: Collect and remit arrears and instruct approved contractorsImage: Collect and remit arrearsImage: Collect and remit arrears <td< td=""><td>Find tenants</td><td><math>\checkmark</math></td><td><math>\checkmark</math></td><td><math>\checkmark</math></td></td<>	Find tenants	$\checkmark$	$\checkmark$	$\checkmark$
Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is and instruct approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)Image: Constraint of the symmet is approved contractors (providing three quotes)<	Advise on non-resident tax status and HMRC (if relevant)	$\checkmark$	$\checkmark$	$\checkmark$
Image: Constraint of the second sec	Collect and remit initial months' rent	$\checkmark$	$\checkmark$	$\checkmark$
Make any HMRC deduction and provide tenant with the NRL8 (if relevant)Image: Constant of the NRL8 (if relevant)Image: Constant of the NRL8 (if relevant)Advise all relevant utility providers of any changesImage: Constant of the NRL8Image: Constant of the NRL8Advise all relevant utility providers of any changesImage: Constant of the NRL8Image: Constant of the NRL8Agree collection of any shortfall and payment methodImage: Constant of the NRL9Image: Constant of the NRL9Demand, collect and remit the monthly rentImage: Constant of the NRL9Image: Constant of the NRL9Arrangement payments for statutory requirementsImage: Constant of the NRL9Image: Constant of the NRL9Pursue non-payment of rent and provide advice on rent 	Provide tenants with method of payment	$\checkmark$	$\checkmark$	$\checkmark$
(if relevant)Image: Constraint of the second se	Deduct any pre-tenancy invoices	$\checkmark$	$\checkmark$	$\checkmark$
Agree collection of any shortfall and payment methodImage: Collection of any shortfall and payment methodDemand, collect and remit the monthly rentImage: Collection of any shortfall and paymentsArrangement payments for statutory requirementsImage: Collection of any shortfall and provide advice on rent arrears actionsPursue non-payment of rent and provide advice on rent arrears actionsImage: Collection of any shortfall and provide advice on rent arrears actionsUndertake two routine visits per annum and notify the outcome to the landlordImage: Collection of any shortfall and provide advice on rent arrears actionsArrange routine repairs and instruct approved contractors (providing three quotes)Image: Collection of any shortfall and provide advice on rent arrears actionsSecurity Deposit dilapidation negotiations (End of tenancy- deposit deductions)Image: Collection of any shortfall and provide advice on rent arrears actions			$\checkmark$	$\checkmark$
Demand, collect and remit the monthly rentImage: Collect and remit the monthly rentArrangement payments for statutory requirementsImage: Collect and remit the monthly rentArrangement payments for statutory requirementsImage: Collect and remit and provide advice on rent arrears actionsPursue non-payment of rent and provide advice on rent arrears actionsImage: Collect and remit and provide advice on rent Image: Collect and Col	Advise all relevant utility providers of any changes			$\checkmark$
Arrangement payments for statutory requirementsImage: Constraint of the statutory requirementsPursue non-payment of rent and provide advice on rent arrears actionsImage: Constraint of the statutory requirementsUndertake two routine visits per annum and notify the outcome to the landlordImage: Constraint of the statutory requirement o	Agree collection of any shortfall and payment method		$\checkmark$	$\checkmark$
Pursue non-payment of rent and provide advice on rent arrears actionsImage: Construct arrears actionsUndertake two routine visits per annum and notify the outcome to the landlordImage: Construct arrears and instruct approved contractors (providing three quotes)Image: Construct arrearsSecurity Deposit dilapidation negotiations (End of tenancy- deposit deductions)Image: Construct arrearsImage: Construct arrears	Demand, collect and remit the monthly rent		$\checkmark$	$\checkmark$
arrears actionsImage: Construct approved contractors (providing three quotes)Image: Construct approved contractors (providing three quotes)Security Deposit dilapidation negotiations (End of tenancy- deposit deductions)Image: Construct approved contractors (providing three quotes)	Arrangement payments for statutory requirements			$\checkmark$
to the landlordImage: Construct approved contractors (providing three quotes)Image: Construct approved contractors (providing three quotes)Security Deposit dilapidation negotiations (End of tenancy- deposit deductions)Image: Construct approved contractors (End of tenancy- deposit deductions)			$\checkmark$	$\checkmark$
(providing three quotes) Image: Constraint of the second				$\checkmark$
(End of tenancy- deposit deductions)				$\checkmark$
Hold keys throughout the tenancy term				$\checkmark$
	Hold keys throughout the tenancy term			$\checkmark$

# LANDLORD FEES SCHEDULE

# ADDITIONAL NON-OPTIONAL FEES AND CHARGES



#### www.kelvinfrancis.com

#### PRE-TENANCY FEES (ALL SERVICE LEVELS)

Arranging and facilitating statutory compliance (this is in addition to the costs of the item itself) if not provided on instruction or undertaken by the landlord: £80.00

All prices shown are subject to change and are from price stated: Energy Performance Certificate (EPC) £84.00 (inc. VAT) per tenancy

Gas Safety Certificate (GSR) £90.00 (inc. VAT) per tenancy Electrical Installation Condition Report (EICR) £120.00 (inc. VAT) valid for 5 years Cost subject to property size.

Portable Appliance Testing (PAT) £tbc (inc. VAT) per tenancy Legionella Risk Assessment £60.00 (inc. VAT) per tenancy Installing Smoke alarms and Carbon Monoxide £60.00 per item (inc. VAT) per tenancy

Visual check in compliance with the Homes Act 2018 on the first day of the tenancy £50.00 (inc. VAT) per tenancy (opt out available).

#### START OF TENANCY FEES

Set-up Fees: Fully Managed 55% plus vat (66% inc.vat) of the first months rent- minimum fee £350 plus vat (£420.00 inc. VAT) per tenancy. Referencing for up to two tenants (ID checks, Right-to-Rent check, financial credit checks, obtaining references from current or previous employers / landlords and any other relevant information to assess affordability) as well as contract negotiation (amending and agreeing terms) and arranging the signing of the tenancy agreement.

Rent protection insurance (per month) £30.00 plus vat. £36.00 including vat (Provided by Goodlord)

Additional Tenant Referencing Fees: £50.00 plus vat (£60.00inc. VAT)

per tenant. As Set-up Fees above for additional tenants.

Checking and making any alterations requested by your Solicitor/Lender to our standard contract: £90.00 + VAT (108.00 inc. VAT). Guarantor Fees: £25.00 plus vat (£18.00 inc. VAT) per guarantor.

Covering credit referencing and preparing a Deed of Guarantee (or as part of the Tenancy Agreement). (compare)

Permitted Occupier Fees: £25.00 plus vat (£30.00 inc. VAT) per permitted occupier. Explaining to any permitted occupier their rights and responsibilities towards the named tenant(s) and landlord. Included in managed option

Deposit Registration Fees (where collected):£25.00 plus vat(£30.00 inc. VAT) per tenancy. Register landlord and tenant details and protect the security deposit with a Government-authorised Scheme. Provide the tenant(s) with the Deposit Certificate and Prescribed Information within 30 days of the tenancy start date. Included in managed option.

Inventory Fees: Dependant on the number of bedrooms and/or size of the property and any outbuildings (included in managed option).

Accompanied Check-in Fees: £50.00 plus vat (£60.00 inc. VAT) per tenancy.

Attending the property to welcome the tenant(s), confirm the Inventory and Schedule of Condition, explain the operation of appliances, highlight the location of utility meters, stop-cocks etc. and test that all smoke alarms and carbon monoxide detectors are present and in working order. This is subject to an approved Inventory as above.

Landlord Withdrawal Fees (before move-in/tenant sourced): £150.00 (£187.50 inc. VAT) per tenancy. To cover the costs associated with the marketing, advertising and tenancy set-up should the landlord withdraw from the tenancy before it has started.

Please ask a member of staff if you have any questions about our fees.

## CLIENT MONEY PROTECTION:

www.rics.org/clientmoneyprotectionscheme



# Regulated Estate Agent and Letting Agent

# INDEPENDENT REDRESS:

#### www.tpos.co.uk



# LANDLORD FEES SCHEDULE

# ADDITIONAL NON-OPTIONAL FEES AND CHARGES



#### www.kelvinfrancis.com

#### DURING TENANCY FEES

Additional Property Visits: £50.00 (£60.00 inc. VAT) per visit. Should the landlord request property visits in addition to those within their existing Terms of Business, this covers the costs of attending the property.

Rent Review Fees: £25.00 plus vat (£30.00 inc. VAT) per tenancy (included in managed option).

Review rent in accordance with current prevailing market conditions and advise the landlord, negotiate with the tenant(s), direct tenant(s) to make payment change as appropriate, update the tenancy agreement and serve a Section 13 Notice if the tenancy is on a periodic basis.

Renewal Fees: £150.00 plus vat ( £180.00 inc. VAT) per tenancy.

Contract negotiation, amending and updating terms and arranging for the signing of a further tenancy agreement.

Landlord Withdrawal Fees (during tenancy): £500.00 plus vat (£600.00 inc. VAT) per tenancy. To cover the costs associated with advising the tenant on the change and the position of the security deposit, transferring the security deposit to the landlord or new agent, notifying all utility providers and local authority (where necessary) and returning all relevant documents held by

the agent to the landlord. This does not apply to a Tenant-Find service.

#### END OF TENANCY FEES

Check-out Fees: £100.00 plus vat - (£120.00.00 inc. VAT) per tenancy.

Attending the property to undertake an updated Schedule of Condition based on the original inventory and negotiating the repayment of the security deposit.

Tenancy Dispute Fee: £250.00 plus vat £300.00 (inc. VAT) per tenancy.

The costs associated with the preparation of all evidence and submitting the case to the tenancy deposit scheme as well as dealing with all correspondence relating to the dispute. This only applies where the agent has protected the deposit.

Fees for the service of Legal Notices (Section 8 or Section 21): £25.00 plus vat (£30.00 inc. VAT) per Notice. Included in managed option

Court Attendance Fees: £200.00 plus vat per day ( £240.00 inc. VAT) per hour.

Please ask a member of staff if you have any questions about our fees.

# CLIENT MONEY PROTECTION:

www.rics.org/clientmoneyprotectionscheme



Regulated Estate Agent and Letting Agent

# INDEPENDENT REDRESS:

#### www.tpos.co.uk



# LANDLORD FEES SCHEDULE

# ADDITIONAL NON-OPTIONAL FEES AND CHARGES



### www.kelvinfrancis.com

#### FINANCIAL CHARGES

Submission of Non-Resident Landlords receipts to HMRC £25.00 plus vat (£30.00 inc. VAT) quarterly. To remit and balance the financial Return to HMRC on both a quarterly and annual basis.

Additional HMRC Reporting Fees: £50.00 plus vat (£60.00 inc. VAT) per request.

Responding to any specific queries relating to either the quarterly or annual Return from either the landlord or HMRC.

Fees for providing an Annual Income and Expenditure Schedule: £25.00 plus vat (£30.00 inc. VAT) annually. Included in managed option.

Faster Payment Fees: £10 plus vat (£12.00 inc. VAT) per payment.

Should the landlord request a payment faster than the agreed timescales within their existing Terms of Business, this covers the costs of providing a same-day payment service.

#### OTHER FEES AND CHARGES

Arrangement Fees for Project Management/Building Insurance Claims.

£60.00 plus vat per hour (£72.00 inc vat) . Arranging access and assessing the costs with any contractors, ensuring work has been carried out in accordance with the Specification of Works and retaining any resulting warranty or guarantee. Fully Managed service only.

Obtaining more than two contractor quotes: £50.00 Plus vat (£60.00 inc. VAT) per quote. Fully Managed service only.

Vacant Property Management Fees: £50.00 plus vat (£60.00 inc. VAT) per visit. (included in managed property - provided not exceeding contracted frequency).

To cover the costs associated with visiting the property to undertake visuals checks on the inside and outside at a frequency mutually agreed with the landlord.

Management Take-over Fees: £900.00 plus vat (£1080.00 inc. VAT) per tenancy. upfront deposit - to be retained if contract does not proceed. £150.00 plus vat (180.00 inc vat)

To cover the costs associated with taking over the management of an ongoing tenancy, ensuring all statutory compliance has been undertaken, confirming everything under "Set-up Fees" above, receiving and protecting the security deposit and providing all necessary legal documentation to the tenant.

Deposit Transfer Fees: £25.00 plus vat (£30.00 inc. VAT) per deposit.

Should the landlord request any changes to a protected deposit during a tenancy, this covers the costs associated with legal compliance for said request.

Please ask a member of staff if you have any questions about our fees.

# CLIENT MONEY PROTECTION:

www.rics.org/clientmoneyprotectionscheme



# INDEPENDENT REDRESS:

#### www.tpos.co.uk

